

Terms & Conditions

Last updated: 12 July, 2026

1. About Damvos

Damvos is, based in the Netherlands at Hoogoorddreef 9, 1101 BA in Amsterdam, with website www.damvos.com. You can contact us at hello@damvos.com.

These terms apply to our services supplied to business clients. Any specific terms agreed in writing take precedence.

2. Our agreement

An assignment is confirmed when you accept our written quotation or proposal. This sets out the services, deliverables, fees and any agreed deadlines. Changes to the scope or additional charges require written agreement.

3. Our services

We create, adapt and translate content, including content intended to improve visibility in AI-generated answers. We perform our work with reasonable care and skill. Unless expressly agreed in writing, we do not guarantee particular rankings, AI mentions, website traffic, enquiries or sales.

Delivery dates depend on receiving the necessary materials and feedback on time.

4. Your materials and feedback

You must have the right to share the materials you provide and authorise us to use them for the assignment. You are responsible for the accuracy of your source information and for approving product claims and other business-specific facts before publication.

We will correct work that does not meet the agreed brief without additional charge. Changes to the brief or additional revisions may be quoted separately.

5. Fees and cancellation

Prices exclude VAT (VAT if applicable) unless stated otherwise. Invoices are payable within 14 days unless we agree otherwise.

If you cancel an assignment other than because of our breach, we may charge for work already completed and reasonable, non-recoverable costs already committed, up to the agreed assignment price. Any excess advance payment will be refunded.

6. Content rights and confidentiality

You retain the rights to the materials you supply. After full payment, you may use, publish and adapt the final commissioned content for your business. Our pre-existing methods, tools and templates remain ours; any third-party materials remain subject to their applicable licences.

We keep non-public client information confidential and share it only as necessary to carry out the assignment, subject to confidentiality obligations, or where required by law.

7. Liability

To the extent permitted by law, our total liability for an assignment is limited to the fees paid or payable for that assignment. We are not liable for indirect losses, including lost profits or business opportunities.

These limitations do not apply to intentional misconduct, gross negligence or liability that cannot lawfully be limited.

8. Governing law

Dutch law applies. We will first try to resolve any dispute through discussion. If that is unsuccessful, disputes will be submitted to the competent court in the Netherlands, subject to any mandatory legal rules.